

## COST ESTIMATE

(for a Cross-Connection Control Program)

Requirement	Water Purveyor Cost Per Year	Contract Services Cost Per Year
<b>Personnel:</b>		
CCC Program Administrator		
Certified Survey Specialist(s)		
Office / Data Entry & Processing		
Office / Customer Service Coordinator		
<b>Facility:</b>		
Space		
Furniture (desk, chair, file cabinets, etc.)		
<b>Equipment:</b>		
Computer(s) - with monitor, etc.		
Printer		
Copier & Fax Machine		
Transportation - auto / truck		
Vehicle Maintenance - gas, oil, etc.		
<b>Administration / Overhead:</b>		
Insurance - vehicle & liability		
Employee Benefits		
Pension / 401K		
IT support - website		
Software		
Media - brochures, stationery		
Training		
Phone service		
Miscellaneous - postage, etc.		
<b>Total:</b>		
Estimated number of customers subject to CCC Program requirements ( <i>residential</i> ):		
Estimated number of customers subject to CCC Program requirements ( <i>non-residential</i> ):		
<b>Possible Benefits of Outsourcing:</b>		
Reduced Expenses	Minimized Risk & Exposure	Online Data Management
Enhanced Public Awareness	Improved Customer Service	Specialized Training
Regulation Compliance	Increased Efficiency	Objective Evaluation